

#### **CONTACT**

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Baku, Azerbaijan

#### **EDUCATION**

#### **Khazar University**

Bachelor - Translation 2021-2025

#### **EXPERTISE**

Negotiation

**Critical Thinking** 

Leadership

Problem Solving/ Analyzing

#### LANGUAGE

Azerbaijan - Native English - Advanced Turkish - Intermediate German - Elementary Russian - Elementary

# Ibrahimova Gunel

## **Translator**

# Private English Teacher

#### **EXPERIENCE**

#### BEBRAS COMPUTING CHALLENGE

International Bebras Week and demonstrated strong abilities in Informatics and computational thinking

# DOST Center for Inclusive Development and Creativity

Supported individuals with special needs in social and educational initiatives, contributed to community engagement and awareness-raising projects

#### Bakcell

# Customer Service Representative

Provided customer support via phone, handling inquiries and resolving issues. Assisted customers with mobile services, tariffs, and technical support. Processed service requests and provided accurate information on company products

#### AIFSEC AZERBAIJAN

## People Managment

Organized and managed international exchange programs for youth development, engaged in cross-cultural communication and team collaboration, developed project management and problem-solving skills in a dynamic environment.

### Ateshgah Insurance Group

#### Internship

Assisted in insurance policy processing and customer inquiries, gained knowledge of insurance regulations and risk assessment