

### CONTACT



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#### SUMMARY

I want to be a Dynamic Sales and Tourism Professional) I strive to be a versatile professional with a passion for customer service excellence. I am skilled in operations management, cost control, and inventory strategies that ensure profitability and efficiency. I thrive in high-pressure environments, utilizing strong interpersonal and team collaboration skills, ensuring seamless interactions with customers and staff management. With international academic exposure and practical experience in the tourism industry, I bring a global perspective to problem solving and exceeding organizational goals. I am eager to introduce innovative ideas and practices to enhance the Business outcomes of the places I work.

### SKILLS

- Interpersonal skills
- Strong work ethic
- Team collaboration
- Heat treatment

### LANGUAGES

• English: B2

Russian: A2

German: A1

# AYSUN TARVERDI

## TOURISM



### EXPERIENCE

Universal Worker, 07/2024-12/2024 Araz Market-Baku

I was closely involved in customer interaction and cashier work

Volunteer, 11/2024-11/2024 **IDEA CAMPAIGN-BAKU** 

volunteered in tree planting and greening work with the participation of Leyla lady Aliyeva

### **EDUCATION**

•Junior, Organization of Related Business(in English Group) 09/2022 Azerbaijan Tourism And Management University - Baku, Ganjlik

 Organization Tourism IMC KREMS University - Austria, Krems

Using the cooperation between my university and the University of Krems in Austria, I successfully passed the intervien and studied in our country for 2 semesters. During my studies, I received training from many local and 5 foreign professors in 15 subjects in my field of study (tourism). I participated in trainings at Hitton, Four Seasons, Hotel Inn Baku and many other hotels

• Airport Passenger Booking- Galileo Reservation Base (TRAVELPORT)

## **ACTIVITIES AND GERTIFICATE**

- I HAVE DRAWING SKILLS, MAINLY LIKE TO DRAW HUMAN PORTRAITS AND LANDSCAPE
- I WAS AWARDED AN INTERNATIONAL CERTIFICATE BY TRAVELPORT FOR ACHIEVING A SCORE OF 98% IN THE AIRPORT PASSENGER RESERVATION COURSE.