Shahriyar Shikhaliyev

IT Helpdesk

Date of Birth: **March 07, 1993**
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Summary

Motivated and detail-oriented IT enthusiast with a passion for troubleshooting and providing exceptional technical support. Recently completed coursework/certifications in IT support, networking, and customer service. Eager to contribute to a dynamic IT team by leveraging strong problem-solving skills, a thirst for learning, and a genuine desire to help users succeed.

Skills & Competencies

- **Solving hardware and software problems of all computers**
- **Formatting, installing new operating systems and their maintenance**
- **Troubleshooting network problems**
- **IT Troubleshooting**
- **Maintaining Print Server**
- **Software Implementation**
- **Technical Support**
- **Network Security**
- **System Administration**
- **Problem Solving**
- **Documentation**
- **End User Support**
- **Requirements Gathering**

Languages

English
Azerbaijani
Russian
Turkish

Education

188 Middle Scholl. 2000-2001

Courses

The Express course of Network and Systems Administration
https://www.linkedin.com/company/easy-solutions-technologies

Motivation

I believe that technology is the bridge between challenges and solutions. As an aspiring IT professional, I am not just seeking a job but a journey where I can help individuals and businesses thrive in the digital age. With every problem solved, I find purpose, and with every new challenge, I find growth. I am ready to be the dependable support your team can count on to keep systems running seamlessly.