AYTAC ISRAYILOVA

CONTACT	
+994 77-440-29-88	
israyilovaaytac8@gmail.com	
	WORK EXPERIENCE
o S K I L L S	Positive Call Center
• Time management	Turkish Airlines Customer Representative
Communication Skill	 Ticketing Department english skill 01.12. 2023 Answering customers calls from different countries
• Teamworking	Working directly with customers to provide assistance, resolve complaints, answer questions, and process orders.
• Discipline	answer questions, and process orders.
	Azerbaijan Trade Unions Confederation
O E D U C A T I O N	Translation of office documents, contracts and other documents
• Bachelor's degree	• Proofreading of translated documents
Azerbaijan University of Languages	
2019-2023	ASAN service Master 1- volunteer
Department of Translation and Cultural Studies Translation (Azerbaijani - English)	• Informing citizens and providing other assistance • Filling out and assisting in filling out questionnaires and applications
GPA: 89.7	15.10.2022 Thinning out and aboleany in mining out quotient and approaches
	TurAz.org news website
Extracurricular activities	• Member of the translator staff Translation of deliverage (from Fraglish to Azarbaijani)
2019-2023	• Translation of daily news (from English to Azerbaijani)
 Azerbaijan University of Languages Debate Club HR manager Trainer, speaker 	
LANGUAGES	
LANGUAGES	
English	

Turkish —