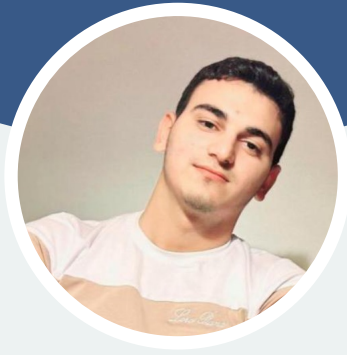


Huseyn Samadov



Personal details

- Huseyn Samadov
- huseyn.samedov4@gmail.com
- 0503320603
- Hovsan residential complex
AZ1000 Baku
- February 25, 2003
- Azerbaijan

skills

- Analytical thinking skills
- Teamwork
- Research skills
- Communication skills
- Presentation skills
- Time management
- Computer skill
- Auto cad
- Mc office

Languages

- Azerbaijani ●●●●●
- English ●●●●●

Profile

As a proactive and efficient customer service professional based in Baku, I bring a strong background in handling a high volume of customer interactions across diverse settings. My experience in answering international calls and managing customer reservations demonstrates my ability to adapt to different situations and ensure customer satisfaction. I am committed to delivering a seamless customer experience and resolving any issues with clarity and confidence.

Education

- Power Engineering (bachelor's degree)** Sep 2023 - Jun 2027
Azerbaijan Technical University
- Electrical machinery and equipment (sub-bachelor's degree)** Sep 2018 - Jun 2022
Baku Oil and Energy College

Employment

- Customer service representative** Sep 2024 - Present
Turkish Airlines Positiv call center
Answering calls to the international line, providing customers with information about flights, creating new reservations and performing various tasks on the system
- Customer service operator** May 2023 - Jan 2024
Demirören Holding/DH logistic, Baku city
 - Serving more than 60 customers per day;
 - Solving customer problems;
 - Informing customers about their orders and handing over their packages to them.
- Team member** Jan 2023 - Aug 2023
Mcdonalds
- Junior Engineer** Nov 2022 - Aug 2023
Arasplast LLC, Baku city
 - Drawing of parts in Autocad and giving dimensions;
 - Fulfilling the tasks given by engineers on time and accurately;
 - Arrange the parts given in the drawing on metal plates and cut the parts on a CNC laser and hand them over to the engineers.
- Pizzamaker** Feb 2024 - Jun 2024
Papajhons, Baku

Courses

- Electronics and microcontroller course** Nov 2023
Certificate for successful participation in the Manufacturing program

Turkish



German

