Sanan Namazov

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# Education

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| --- | --- |
| **ADA University**  **Bachelor in Computer Science** | **Baku, Azerbaijan**  **Expected May 2025** |

* Selected coursework: Data Structures & Algorithms, Introduction to Software Engineering, Introduction to Computer Networks, Web & Mobile, Principles of Operating Systems, Database Systems

**High School N Baku, Azerbaijan**

SSAC (TQDK) score 628.8 **June, 2020**

# Certifications

* **English for Academic and Professional purpose,** prepared for degree program studies with focused academic English training.
* **TryHackMe Pre-Security Certificate:** Built a strong foundation in cybersecurity with TryHackMe’s Pre-Security path, understanding core technologies for both defensive and offensive security strategies.
* **TryHackMe Web Fundamentals**: Leveled up web application security expertise. Learned to identify and exploit vulnerabilities with industry-standard tools and methodologies.
* **TryHackMe Jr Penetration Tester**: Developed practical penetration testing skills by learning to test and secure web and enterprise systems with TryHackMe’s Jr Penetration Tester path. Getting prepared for a career as a junior penetration tester.

# Work Experience

# Customer Representative, Positive Call Center ( Turkish *Airlines )* –

# July 27, 2024 – October 31, 2024

* Provided exceptional customer service and assistance to Turkish Airlines passengers.
* Handled inbound and outbound calls regarding flight bookings, cancellations, and inquiries.
* Resolved customer issues efficiently while maintaining a high level of satisfaction.
* Collaborated with team members to meet performance targets and ensure smooth operations.

# Additional Information

**Languages:** Azerbaijani (native), English (upper-intermediate)

**Technical Skills:** Proficiency in web development and Java;

**Soft Skills:** Skilled in problem-solving and working under pressure, with a flexible and creative approach that encourages innovation and adaptability in dynamic environments.

**Interests:** Healthy life style, playing chess