Türkay Semedli

**EDUCATION**

**Baku Slavic University**

International relations-Greek studies

Selected course work: Anthropology, Language studies, Art history, English studies, Greek mythology, Greek economy and the history of international relations.

**RELEVANT EXPERİENCE**

**Positive Call Centre**

**Customer Representative**

Outsourced for the Turkey based airline company SunExpress as a customer representative in English and in Turkish line. Obtained communication skills during working with the English and Turkish speaking customers of SunExpress Airline company.

Deeply experienced the functions of International airline software Amadeus and the ticketing system of Iflyress.

**Social Media Manager/Community manager**

In charge of monitoring, executing, filtering and measuring the social media presence of the SunExpress Airline Company. .,Managed day-to-day handling of all Social Media Channels such as Facebook, Instagram, Twitter, Whatsapp. Regularly liaise with the cu/stomers via telephone, DM-Inbox and conference calls. Managed, motivated and educated junior staff such as social media executives, ass]istants and interns.

Deeply experienced the functions of International communication system Salesforce.

**Flamekeeper/ Volunteer**

Worked as volunteer employee at the first European Games on 2015. As a Cast and Crew. Casted as Marshall. Rewarded with International certificate by Vise President.

**Volunteer in Formula1 races.** Cast and Crew. Communicated with customers and tourists. Rewarded with International certificate.

**Memorial Book of Republic of Azerbaijan /Respublika Xatirə Kitabı Redaksiyası (Assistant)**

Started as assistant of Editor-in Chief. Editor. Mastered the publishing software system QuarkExpress.

**National Security Commision. (Intern)**

Note: Details are not permitted to be shared because of the confidentionality.

**Researches:** The political existence of The Hellenic Republic in Eu. Political and economical relations of The Hellenic Republic and Europan Union. The external politics of Greece after WWII. The legislation authority of Greece. The importance of Jerusalem in relations between Israel and Palestine.

**Personal Leadership Portfolio:** Researched the organizational behavior and leadership styles; Obtained knowledge about the real leader’s success keys and decision making methods.

**Additional information:**

**Languages:** Azerbaijani (native), Turkish (native), English (fluent), Russian (in process of learning).

**Technical Skills:** Excel; Word; QuarkPress.

**Interests:** Professional Painting. British Liturature.